new style

RULES

EN

RULE 1

4 Working chairs
2 Wash points
2 Work units
1 Double side work unit
1 Reception

RULE 1

PERLA

~~1˙210,00 €~~

786,50 € -35%

cod. P10-9215653

prices for
standard Vinyl
page 44

~~989,00 €~~

644,00 €

cod. B53-9215610

~~869,00 €~~

565,00 €

cod. B51-9215609

Optional
P14 Black /
P14 Gold

196,00 €

Sky Special 68,00 €

SHUTTLE

Inner metal structure, long lasting foam paddings, upholstery in vinyl, mechanic shiatsu massage with rolls (Shuttle massage), electrically activated footrests (Shuttle massage & relax), wide, deep and comfortable basin with adjustable tilting movement.

Shuttle Shiatsu Massage

~~5˙610,00 €~~

3˙927,00 € -30%

cod. 9365501

Kit Cascata
OPTIONAL Head SPA
350496002

270,00 €

prices for
standard Vinyl
page 44

Shuttle Standard

~~3˙396,00 €~~

2˙377,00 € -30%

cod. 9365301

Shuttle Relax

~~4˙058,00 €~~

2˙840,50 € -30%

cod. 9365401

Optional
Black Basin

218,00 €

Sky Special 98,00 €

SABINA

Sabina Std no Led

~~1'415,00 €~~

990,50 € -30%

cod. 9373471

Sabina Led with Led

~~1'571,00 €~~

1'100,00 € -30%

cod. 9373571

W 77 cm
H 210 cm
D 24 cm

Alternative articles

COD. 64 A

COD. 65 B

*

COD. 68 E

COD. 67 D

*

COD. 69 F

COD. 71 T

* **Laminated colors** page 46

Sabina Std		Sabina Led	
Shelf A	€ 998,00	Shelf A	€ 1'108,00
Shelf B	€ 890,00	Shelf B	€ 1'000,00
Shelf D	€ 863,00	Shelf D	€ 973,00
Shelf E	€ 923,00	Shelf E	€ 1'033,00
Shelf F	€ 990,50	Shelf F	€ 1'100,00
Shelf T	€ 990,50	Shelf T	€ 1'100,00

SABINA ISOLA

MADE in ITALY

Sabina Isola Std no Led

~~3'185,00 €~~

2'229,50 € -30%

cod. 9373671

Sabina Isola Led with Led

~~3'495,00 €~~

2'446,50 € -30%

cod. 9373771

W 77 cm
H 210 cm
D 72 cm

Alternative articles

COD. 64 A

COD. 65 B

COD. 67 D

*

COD. 68 E

*

COD. 69 F

COD. 71 T

* **Laminated colors** page 46

Sabina Isola Std	
Shelf A	€ 2'236,50
Shelf B	€ 2'122,00
Shelf D	€ 2'093,50
Shelf E	€ 2'157,00
Shelf F	€ 2'228,00
Shelf T	€ 2'228,00

Sabina Isola Led	
Shelf A	€ 2'459,00
Shelf B	€ 2'344,50
Shelf D	€ 2'316,00
Shelf E	€ 2'379,00
Shelf F	€ 2'448,50
Shelf T	€ 2'448,50

DEMY

Demy Std no Led

~~1'580,00 €~~

1'106,00 € -30%

cod. 9372300

Demy Led with Led

1'216,00 €

cod. 9372400

Colours of the work-top and front frame

* **Laminated colors** page 46

W 138 cm
H 108 cm
D 48 cm

RULE 2

3 Working chairs
2 Wash points
3 Work units

RULE 2

XARA

~~1.385,00 €~~

969,50 € -30%

cod. P10-9215453

prices for
standard Vinyl
page 44

~~1.140,00 €~~

798,00 €

cod. B53-9215410

~~1.031,00 €~~

722,00 €

cod. B51-9215409

Optional
P14 Black /
P14 Gold

196,00 €

Sky Special 68,00 €

RINGO

~~2.580,00 €~~

1.677,00 € -35%

cod. 9364901

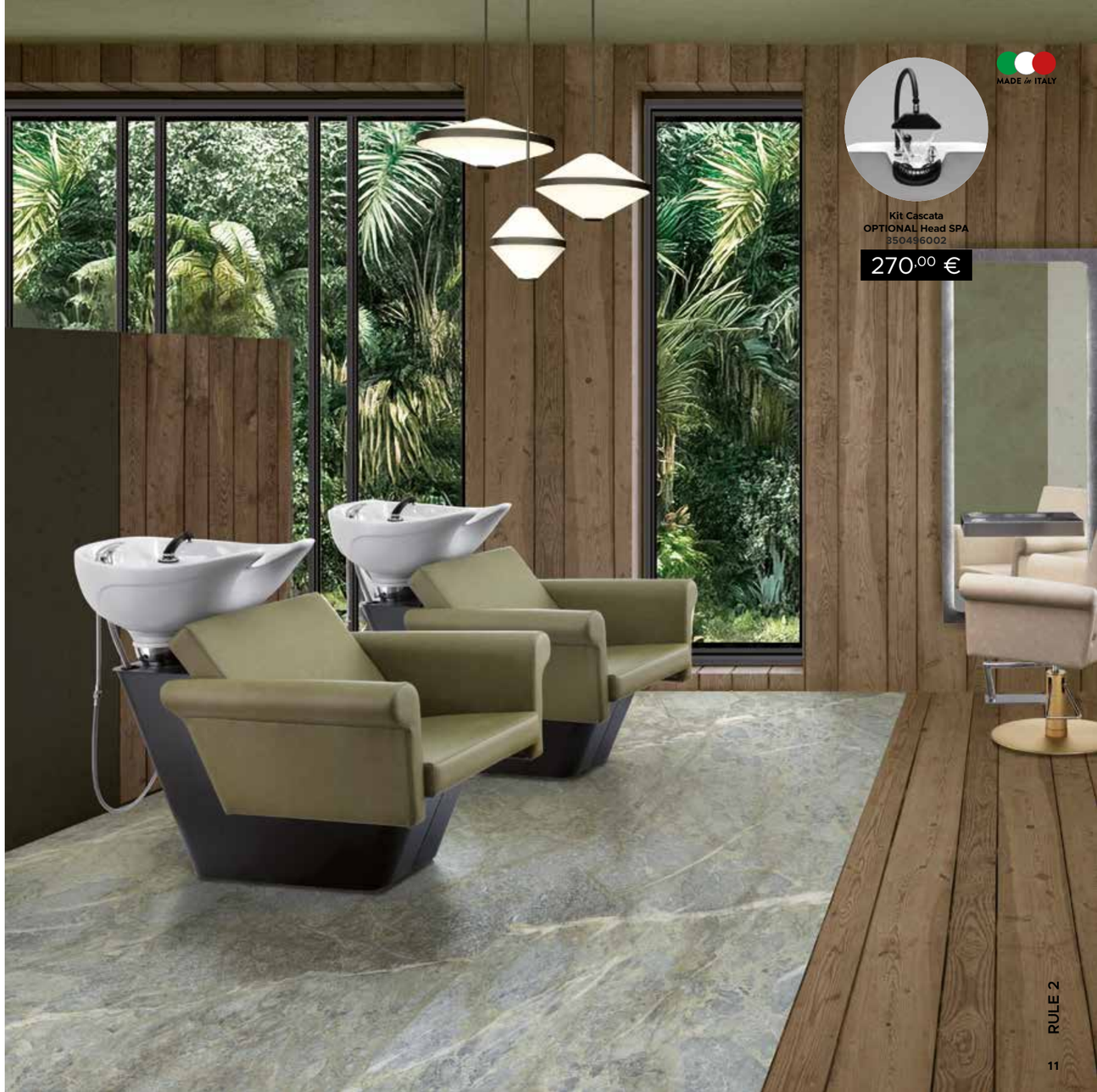
Trendy matt black spray painted metal structure, chair equipped with long lasting foam paddings, upholstery in vinyl, adjustable tilting basin.

W 70 cm
H 94 cm
D 130 cm

Optional
Black Basin

198,00 €

Sky Special 98,00 €



Kit Cascata
OPTIONAL Head SPA
350496002

270,00 €

LARA

Lara Led with Led

~~1.483,00 €~~

964,00 € -35%

cod. 9373064

Lara Std no Led

855,00 €

cod. 9373164

W 70 cm

H 200 cm

D 26 cm

Alternative articles

COD. 64 A

COD. 65 B

*

COD. 68 E

COD. 67 D

*

COD. 69 F

COD. 71 T

* **Laminated colors** page 46

Lara Std

Shelf A	**€ 855,00**
Shelf B	**€ 747,00**
Shelf D	**€ 720,00**
Shelf E	**€ 781,00**
Shelf F	**€ 847,50**
Shelf T	**€ 847,50**

Lara Led

Shelf A	**€ 964,00**
Shelf B	**€ 857,00**
Shelf D	**€ 829,00**
Shelf E	**€ 891,00**
Shelf F	**€ 957,00**
Shelf T	**€ 957,00**

RULE 3

3 Working chairs
2 Wash points
3 Work units
1 Reception

RULE 3

TULIP

~~995,00 €~~

696,50 € -30%

cod. P10-9218853

W 49 cm
H 32 cm
D 37 cm

~~811,50 €~~

568,00 €

cod. B53-9218810

~~710,00 €~~

497,00 €

cod. B51-9218809

prices for
standard Vinyl
page 44

CHESTER TULIP

Kit Cascata
OPTIONAL Head SPA
350496002

270,00 €

Trendy grey spray painted metal structure, chair equipped with long lasting foam paddings, upholstery in vinyl, adjustable tilting basin.

~~1'834,00 €~~

1'375,50 € -25%

cod. 9369601

Optional Sky Special **68,00 €**

Optional
P14 Black /
P14 Gold

196,00 €

Spacer
Chester
313213

180,00 €

Optional
Black Basin

198,00 €

SNOW LED

Snow Led with Led

~~1'451,00 €~~

943,00 € -35%

cod. 9356276

W 78 cm
H 210 cm
D 26 cm

Snow Led

Shelf A	**€ 1'018,00**
Shelf B	**€ 910,00**
Shelf D	**€ 883,00**
Shelf E	**€ 943,00**
Shelf F	**€ 1'020,00**
Shelf T	**€ 1'020,00**

Bright steel finishing metal frame, led tech back-lighted mirror, spray painted die-cast, shelf at your choosing.

Alternative articles

COD. 64 A

COD. 65 B

*

COD. 68 E

COD. 67 D

*

COD. 69 F

COD. 71 T

* **Laminated colors** page 46

RIO LED

MADE in ITALY

Rio Led with Led

~~2'140,00 €~~

1'498,00 € -30%

cod. 9384176

Grey colour laminated wood main structure, drawers with lock and key, back lighted (with led technology) front mirror.

W 127 cm
H 101 cm
D 48 cm

RULE 4

2 Working chairs
1 Wash point
2 Work units
1 Reception

RULE 4

DOMINA

~~1'382,00 €~~

939,00 €

cod. P10-9215953

prices for
standard Vinyl
page 44

~~1'166,50 €~~

791,50 €

cod. B53-9215910

~~1'049,50 €~~

712,00 €

cod. B51-9215909

Optional
P14 Black /
P14 Gold

196,00 €

Optional Sky Special 68,00 €

CHOPPER

MADE in ITALY

~~2'345,00 €~~

1'598,20 €

cod. 9365001

Trendy matt black spray painted metal structure, chair equipped with long lasting foam paddings, upholstery in vinyl, adjustable tilting basin.

→ W 70 cm

↑ H 94 cm

↗ D 130 cm

Kit Cascata
OPTIONAL Head SPA
350496002

270,00 €

Optional
Black Basin

198,00 €

LABIA

Labia Led with Led

~~1'240,00 €~~

868,00 € -30%

cod. 9373264

Labia Std no Led

756,50 €

cod. 9373364

W 100 cm
H 200 cm
D 26 cm

Alternative articles

COD. 64 A

COD. 65 B

*

COD. 68 E

COD. 67 D

*

COD. 69 F

COD. 71 T

* **Laminated colors** page 46

Labia Std		Labia Led	
Shelf A	**€ 756,50**	Shelf A	**€ 868,00**
Shelf B	**€ 648,50**	Shelf B	**€ 759,50**
Shelf D	**€ 621,50**	Shelf D	**€ 732,50**
Shelf E	**€ 681,50**	Shelf E	**€ 792,50**
Shelf F	**€ 749,00**	Shelf F	**€ 860,00**
Shelf T	**€ 749,00**	Shelf T	**€ 860,00**

PARIS / LONDON

MADE in ITALY

Paris Led

~~2'845,00 €~~

1'991,50 € -30%

cod. 9384076

*

Grey colour laminated wood main structure, drawers with lock and key, front part in laminated wood, central part in back-lighted smoky perspex.

London

~~2'745,00 €~~

1'921,50 € -30%

cod. 9390100

*

Grey colour laminated wood main structure, drawers with lock and key, front part in laminated wood, central part in vinyl as per colour chart.

prices for **standard Vinyl** page 44

Optional Sky Special 65,00 €

Laminated colors page 46

W 145 cm
H 107 cm
D 52 cm

* **Laminated colors** page 46

RULE 5

3 Working chairs
2 Wash points
3 Work units

RULE 5

GEMMA

~~1'277,00 €~~

830,00 € -25%

cod. P10-9215853

prices for
standard Vinyl
page 44

~~1'061,00 €~~

689,40 €

cod. B53-9215810

~~944,00 €~~

613,40 €

cod. B51-9215809

Optional
P14 Black /
P14 Gold

196,00 €

Optional Sky Special **68,00 €**

OREGON

Kit Cascata
OPTIONAL Head SPA
350496002

270,00 €

Oregon Total Air Massage

~~4'930,00 €~~

3'697,50 € -25%

cod. 9361401

W 73 cm
H 95 cm
D 124/154 cm

Oregon Standard

~~3'254,00 €~~

2'522,00 €

cod. 9361001

Inner metal structure, long lasting foam paddings, upholstery in vinyl, mechanic shiatsu massage (Oregon Total Air Massage), electrically activated footrests (Oregon Relax), wide, deep and comfortable basin with adjustable tilting movement.

Oregon Relax

~~3'649,00 €~~

2'945,00 €

cod. 9361301

Optional Sky Special **98,00 €**

NIGHT

Night Led with Led

~~1'530.00 €~~

994.50 € **-35%**

cod. 9356168

Night Std no Led

883.00 €

cod. 9356968

→ W 78 cm

↑ H 210 cm

↗ D 26 cm

Bright black glass main structure, led tech lights, shelf at your choosing.

Alternative articles

COD. 64 A

COD. 65 B

COD. 67 D

*

COD. 68 E

*

COD. 69 F

COD. 71 T

Night Std

Shelf A	€ 958.00
Shelf B	€ 850.00
Shelf D	€ 823.00
Shelf E	€ 883.00
Shelf F	€ 960.00
Shelf T	€ 960.00

Night Led

Shelf A	€ 1'069.00
Shelf B	€ 961.00
Shelf D	€ 934.00
Shelf E	€ 994.50
Shelf F	€ 1'071.00
Shelf T	€ 1'071.00

* **Laminated colors** page 46

RULE 6

3 Working chairs
2 Wash points
3 Work units
1 Reception

RULE 6

PERLA

~~1'210,00 €~~

786,50 € -35%

cod. P10-9215653

prices for
standard Vinyl
page 44

~~989,00 €~~

644,00 €

cod. B53-9215610

~~869,00 €~~

565,00 €

cod. B51-9215609

Optional Sky Special **68,00 €**

Optional
P14 Black /
P14 Gold

196,00 €

ROCKET

Kit Cascata
OPTIONAL Head SPA
350496002

270,00 €

Rocket relax

~~3'295,00 €~~

1'997,00 €

cod. 9365201

→ W 70 cm
↑ H 97 cm
↗ D 130/156 cm

Spray painted metal structure, chair in long lasting foam paddings, upholstery in vinyl, electric footrest (Rocket Relax), adjustable tilting basin.

Rocket Std

~~2'525,00 €~~

1'529,00 €

cod. 9365101

Optional
Black Basin

198,00 €

Optional Sky Special **98,00 €**

DAY

Day Led with Led

~~1'655.00 €~~

993.00 € -40%

cod. 9356076

Day Std no Led

882.00 €

cod. 9356064

W 78 cm

H 210 cm

D 26 cm

Transparent glass main structure, led tech lights, shelf at your choosing.

Alternative articles

COD. 64 A

COD. 65 B

*

COD. 68 E

COD. 67 D

*

COD. 69 F

COD. 71 T

* **Laminated colors** page 46

Day Std		Day Led	
Shelf A	**€ 882.00**	Shelf A	**€ 993.00**
Shelf B	**€ 775.00**	Shelf B	**€ 886.00**
Shelf D	**€ 748.00**	Shelf D	**€ 859.00**
Shelf E	**€ 809.00**	Shelf E	**€ 920.00**
Shelf F	**€ 875.00**	Shelf F	**€ 986.00**
Shelf T	**€ 875.00**	Shelf T	**€ 986.00**

RIO LED

MADE in ITALY

Rio Led with Led

~~2'140.00 €~~

1'498.00 € -30%

cod. 9384176

Grey colour laminated wood main structure, drawers with lock and key, back lighted (with led technology) front mirror.

W 127 cm

H 101 cm

D 48 cm

BLACK FRIDAY

Perla B53

610,00 €

cod. 9215610

Domina B53

774,00 €

cod. 9215910

Tulip B53

545,00 €

cod. 9218810

Gemma B53

658,90 €

cod. 9215810

Oregon Relax

2'856,00 €

cod. 9361301

Rocket Relax

1'937,00 €

cod. 9365201

Chopper

1'542,00 €

cod. 9365001

GV design®

MADE IN ITALY

For more information see the AgvGroup general catalogue or our website.

DYNAMIC

ARTEM®

MADE in ITALY

- End of work alarm
- Time Control
- Fan Control
- Temp Control
- Ions Control
- Ozone Control
- Extra stability base

021411

021412

EFFECTIVE ASSISTANT

The most advanced on the market, DYNAMIC, in addition to the introduction of the Touch-screen control system, can also boast a new concept of heat irradiation by means of carbon heaters and powerful ventilation. This allows DYNAMIC to manage a wide range of treatments, reducing the exposure time. By virtue of its 14 pre-set programmes, the controlled emission of ozone and negative ions, the total moving coverage of the hairstyle, with a ventilation scale with twenty speed levels, the appliance not only performs technical treatments with extraordinary effectiveness but can also be used as a drying helmet.

TOUCH TECHNOLOGY

Multifunctional thermo-activator controlled by LCD-TFT touch-screen, 14 preset programmes, adjustable parabolas, powerful ventilation, ozone and negative ion emission. Intuitive, simple to use and reliable. Suitable for both technical treatments and drying.

MADE in ITALY

ARTEM®

ACTIVE

- End of work alarm
- Touch Technology
- Time Control
- Steam Control
- Ozone Control
- Extra stability base

021511

TOUCH TECHNOLOGY

ACTIVE is a vaporizer controllable via LCD-TFT touch-screen display, 14 pre-set ozone emission programmes. Intuitive, simple to use and reliable.

AGV DIFFUSION

Lunaire Comfort Up

AIR massage

Limph drainage total body massage. Easy intensity change.

LUNAIRE COMFORT UP

CONÇU SELON LA NORME EN 14738
PROGETTATO SECONDO LA NORMA EN 14738

362101

Lunaire Comfort Up Air Massage

361901

Lunaire Standard

362001

Lunaire Comfort Up is a wash unit that provides the possibility to adjust the height of the whole structure (basin and chair) in order to allow the hairdresser to work always in a balanced and correct position while the customer sits comfortably.

AGV DIFFUSION

BENEFITS OF THE HEIGHT REGULATION SYSTEM

The system that adjusts the height of the wash unit Lunaire Comfort Up enables every hairdresser to work with the highest possible comfort standards and to avoid annoying back, shoulder and elbow aches. For the hairdressers, in fact, working at the wash unit might result very painful and harmful when the height of the basin is not suitable with theirs and with their size. Now through the user friendly and simple keyboard the hairdresser can adjust the height of the wash unit (and of the basin) so that it perfectly fits his/her needs for comfort without submitting the body (and in particular the back, the elbows and the shoulders) to unnatural postures that cause pain and, in the long term, physical damages.

Other features: Lunaire Comfort Up is equipped with a wide and deep basin that helps the hairdresser to perform all the activities related to the wash unit with the highest comfort, fluency and precision. The back part of the unit is designed to allow the hairdresser to work comfortably also when seated on a stool (Fig. 2). Lunaire Comfort Up also features an electrically controlled footrest that enables the customer to sit in the most comfortable position (Fig. 1). The keyboard that controls both the movement of the structure height and of the footrest is placed in the top rear part of the backrest so to be easily and comfortably reached by the hairdresser (Fig. 3).

1.

2.

3.

THE ESSENTIALS

AGV DIFFUSION

456816
King Inox 50

459588
King Wood Rovere 33

456109
King Metal 43

461149
Safe Box 10
Rovere scuro 981

451834
X-Colouring 3

451991
X-Styling 2

Pier 1
Optional Speedy Wheels

Ycon 3
Optional Speed Wheels

DISCOVER ALL THE OTHERS

GV design® MADE in ITALY

Standard Colours

212

201

539

216

221

213

202

540

BIANCO / WHITE
219

222

214

203

237

NERO / BLACK
200

223

215

541

241

225

224

238

239

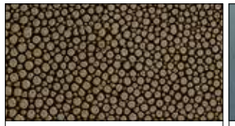
240

242

Protezione fuoco
Flame retardant

NF M2, BS 5852 IS-0+1,
DIN EN 1021-1+2,
DIN 4102 (PART 1, B2),
MVSS 302,
DIN 53438 (PART 2),
UNI 9175/87 (1.IM)

Special Skay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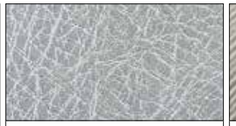
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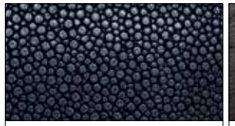
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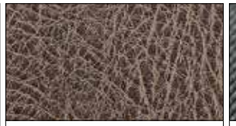
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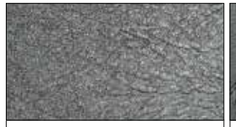
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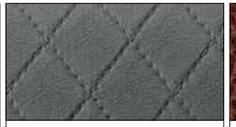
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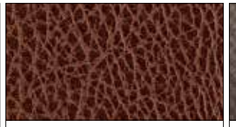
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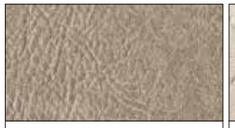
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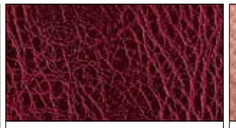
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531

226

543

542

547

Protezione fuoco
Flame retardant

NF M2, BS 5852 IS-0+1,
DIN EN 1021-1+2,
DIN 4102 (PART 1, B2),
MVSS 302,
DIN 53438 (PART 2),
UNI 9175/87 (1.IM)

LAMINATED STANDARD COLOURS

BIANCO
011

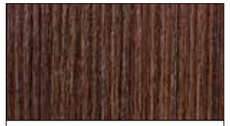
GREY
031

ROVERE SBIANCATO
661

ROVERE CHIARO
901

NERO
021

STONE
771



ROVERE SCURO
981

Definitions
The Customer: the individual or corporation acting in performance of their own business, commercial, craft or professional activities, or their agent, who purchases the Products sold and manufactured by AGVGROUP SRL.
AGVGROUP SRL: the company with registered office in Via Contarella 17, 42019 Scandiano (RE) - Italy , which sells the Products.
Order Confirmation: written notice of confirmation of the product ordered, sent to the Customer of AGVGROUP SRL.
Price: the one indicated on the order confirmation.
Product : the one indicated on the order confirmation. The product characteristics illustrated in the catalogue are not binding. We reserve the right to make all changes we consider appropriate, without any prior notice.
Contract: the one concluded between AGVGROUP SRL and the customer through exchange of the order and order confirmation, governed by these general terms of sale and warranty.

Efficacy
This Contract is applied to this sale and all subsequent ones between AGVGROUP SRL and the Customer, without prejudice to subsequent signing of other and different terms of sale and warranty. Sending of an order implies acceptance of the Contract.

Orders
Orders are accepted solely and exclusively in writing (e-mail and fax are the same) and become binding for AGVGROUP SRL and between the parties when AGVGROUP SRL sends the order confirmation to the Customer. The order confirmation must be checked immediately by the Customer (within and no later than 24 hours of receipt), who must immediately notify AGVGROUP SRL in writing of any error found.
Failing this, after 3 working days, the indications contained in the order confirmation will be applied to the Contract.
An order will NOT be accepted unless it is accompanied by these general terms of sale and warranty signed by the Customer. Subsequent orders, accepted and confirmed by AGVGROUP SRL through the order confirmation, remain subject to this contract.

Price and payment times
The estimates of AGVGROUP SRL are only valid if prepared in writing and for the period indicated in them. The Price includes exclusively the goods and services listed and must be intended as net of VAT. Payment must take place in the methods and in the times indicated in the order confirmation.
AGVGROUP SRL may suspend delivery or fulfilment of the order until payment has taken place, if prior payment has been agreed, or of all other previous transactions in which the Customer is late with payments.
The Customer hereby waives any exception of offsetting between the sums due from it to AGVGROUP SRL and any other sum for which it is or claims to be a creditor, for any reason, even if liquid and collectable, and even if not disputed and legally collectable.
In the case of late payment, the Customer must pay the interest indicated in Legislative Decree no. 231/2002 on the sum still due, and also the costs for recovery thereof, without the need for formal placing in arrears.

Delivery / Title / Risk
The delivery time indicated in the order confirmation is indicative. Partial deliveries are permitted. The place of delivery is indicated in the order confirmation. The goods travel at the exclusive risk and danger of the purchaser, even when sold carriage free.
Transfer of ownership of the product only occurs on payment of the full price. Without prejudice to what is indicated in Article 1525 of the Italian Civil Code, AGVGROUP SRL may (without any liability with the Customer) re-enter into possession of the Product.
AGVGROUP SRL may take legal action to obtain the price, including before transfer of ownership.
If the Customer refuses the delivery without prior agreement with AGVGROUP SRL, it will be liable for all costs or losses sustained by AGVGROUP SRL due to said refusal, including the costs of storage until acceptance of the delivery.

Acceptance
On delivery of the Product, the Customer must check and inspect it, and, if necessary, refuse it or indicate defects at the moment of delivery. On expiry of this deadline, the product will be considered as accepted by the Customer. If AGVGROUP SRL allows return of the product, in exceptional conditions and at its own discretion, this must be returned in its original conditions, with the relative packaging, with a note of return and with the relative proof of purchase; the costs of return will always be paid by the Customer.

Liability
AGVGROUP SRL will not be held in any way liable for direct or consequential damages or consequential losses in the case of non-functioning or poor functioning of the products, for loss of business, profits, salaries, fees, savings, without prejudice to legal warranties or anything contemplated in these general terms of sale.
AGVGROUP SRL will equally not be held liable for damages caused during installation of the products to floors, furniture, household furnishings, furnishings and anything else present on the premises, with the Customer acknowledging that is has the precise contractual obligation of arranging prior protection or moving them.
The Customer acknowledges that they have been informed beforehand by AGVGROUP SRL of the interventions necessary for installation of the Products, particularly the methods and characteristics thereof.

Force majeure
AGVGROUP SRL will not be liable for any delay in fulfilment of its obligations (included late delivery) if said delay is caused by circumstances beyond its reasonable control and will be entitled to an extension for fulfilment; examples of force majeure include strikes, problems relating to supply/transport/manufacturing of finished and/or semi-finished products, exchange rate fluctuations, government actions or regulatory actions, natural catastrophes.
If the event of force majeure persists for a period exceeding 2 months, each of the Parties will be entitled to withdraw from the Contract, without any compensation being due to the other party.

Protection of Personal Data
The personal data of the Customer will be processed, kept and/or communicated according to law and the Customer hereby agrees to this in accordance with and under the effects of regulations on Privacy. The Customer may exercise their right of access, correction, deletion and blocking of processing of their data by sending a registered letter to AGVGROUP SRL.
The Customer may require AGVGROUP SRL not to use their data for purposes of marketing.

WARRANTY
Area of application
This warranty is destined for Customers operating in their own professional activities, as per the definition in article 1. The sales indicated in these general terms relate to PRODUCTS NOT DESTINED FOR CONSUMERS, as identified in article 3 of Legislative Decree 206/2005 . The warranty relates to defects of the Products , intending as such material imperfections of the article, such as to affect in a significant way its usability or value, relating to anomalies of the production, manufacturing, formation, conservation process and operating within the limits and according to the terms listed below.
Duration: AGVGROUP SRL guarantees the Products for one year from the date of delivery. When it is applied: Without prejudice to the specifications, exclusions or limitations indicated hereunder, or, in any case, referred to in this contract, the warranty is applied to defects of the Products, as identified according to the definition of article 1490, first paragraph, of the Italian Civil Code.
Methods, terms and forfeiture of application of warranty rights
On discovery of the defect, the Customer is required to notify AGVGROUP SRL in writing, attaching a copy of the sales invoice and the order confirmation of reference and accompanying this with photographic documentation of the defect found. Where possible, the serial number of the defective product must also be provided. The communication must be received in writing by AGVGROUP SRL within 8 days of discovery, failing which the warranty rights will be forfeit.
Warranty rights last for one year. Any intervention of the Customer or third parties on the defective product, if not authorised in writing by AGVGROUP SRL, constitutes a reason of forfeiture of the warranty.
Exclusions and limitations: without prejudice to what is specified above, the warranty is excluded if the defect is caused or accentuated by improper use of the Product by the Customer or third parties, or by maintenance which does not conform with the manufacturer's indications, or interventions of any kind, including maintenance, on them which is not performed or not authorised by AGVGROUP SRL .
The warranty is also excluded:
- if, on communication of the defect, the documents and the information indicated in art. 10.4 are not, respectively, attached and provided;
- if the Products have been installed, kept or stored in unsuitable areas for protecting their quality (such as external, damp and poorly aired environments);
-if the Products have not been installed correctly, or have been tampered with, had non-original parts or components or which are not authorised by AGVGROUP SRL added, have been cleaned with procedures or products liable to damage them;
- in the case of damages which do not derive from original manufacturing defects and/or the poor quality of the materials used, but which are the consequence of traumatic facts or events for the products, such as, by way of example only: blows, scratches, dents, cuts, stains caused by external factors, such as dyes, lacquers and cleaning products;
- for damages from wear and tear caused by normal use of the Products;
- if the Products are not used by the parties for whom they are destined and for whom they are manufactured, namely hairdressers, beauticians, beauty salons and beauty farms.
Specific terms of warranty: The following specific terms of warranty apply, depending on the component or material, as indicated below.
Pumps: These are guaranteed for 24 months from the delivery date. For the chairs, the height indicated is always indicative, since it depends partly on the type of foot chosen. It is recommended not to move chairs with hydraulic pumps by lifting them by the armrests. This operation causes air to enter the pump, causing malfunctioning. In this case, it is necessary to raise the seat up to the maximum height and press the pedal repeatedly to discharge the air and restore normal conditions.
Skay - Vinyl: Skay/Vinyl, particularly white or light coloured, is not guaranteed against damages which do not derive from original manufacturing defects and/or poor quality of the materials used, but which are the consequence of traumatic facts or events for the product, such as, by way of example only: blows, scratches, cuts, stains caused by external factors, such as denim/jeans fabric dyes, lacquers and cleaning products. Any difference in the colour shade of articles or products with the same type of Skay may not be considered as an original manufacturing defect. The cleaning process for synthetic upholstery (SKAY/VINYL) requires use of soapy water to be distributed using a sponge or damp cloth. Chemical products may irreparably damage synthetic upholstery, as may use of cleaning equipment which is too hard or rough. AgvGroup is not liable for damages caused by use of these products or equipment. Padded articles may be covered with material supplied by the Customer. We do not guarantee the quality of the finish if the material is supplied by the Customer.
Painted parts: Damages which do not derive from original manufacturing defects and/or the poor quality of the materials used, but which are the consequence of traumatic facts or events for the product, such as, by way of example only: blows, dents, scratches, cuts, stains caused by external factors, such as dyes, lacquers and cleaning products, are not guaranteed. Any difference in the colour shade of articles or products with the same type of paint may not be considered as an original manufacturing defect.
Aluminium parts: Damages which do not derive from original manufacturing defects and/or the poor quality of the materials used, but which are the consequence of traumatic facts or events for the product, such as, by way of example only: blows, scratches, dents, cuts, stains caused by external factors, such as dyes, lacquers and cleaning products are not guaranteed. Any difference in the colour shade of articles or products with the same type of aluminium parts, or any imperfections of the surface due to porosity of the material, may not be considered as an original manufacturing defect. Do not use abrasive cleaning products to clean aluminium components.
Electrical equipment: Electrical parts and electrical equipment (excluding neon lights, leds and bulbs). These are covered by the general terms of warranty, provided the damage is not caused by sudden changes in voltage which exceed the limits indicated by CE regulations (220/240V, 50hz, +/- 10%).
Neon lights, Leds and Bulbs: These are not covered by the general terms of warranty, since they are consumables. On delivery, solely compliance with the temperature, colour and chromatic yield parameters indicated in the specifications according to the catalogue of the principal manufacturers is guaranteed (e.g. Philips catalogue, paragraph 12). The Customer is therefore required to conduct an immediate check on the components indicated in this paragraph and, where deviations from said specifications are found, is required to notify AGVGROUP SRL within 8 days of receipt of the goods; failing this, the Customer forfeits the right to invoke said deviation. The terms of warranty exclude normal wear and tear of articles due to use and the Customer declares they are aware of this, hereby waiving any claim on this, and that, with passing of time, neon lights, leds and bulbs may present deformities of colour or stop working.
Glass and Mirrors: Damages which do not derive from original manufacturing defects and/or the poor quality of the materials used, but which are the consequence of traumatic facts or events for the product, such as, by way of example only: blows, dents, scratches, cuts, stains caused by external factors, such as dyes, lacquers and cleaning products, are not guaranteed. AgvGroup specifies that correct installation of the mirrors requires them to be attached to the bearing structure with silicone. AgvGroup is not liable for damage to mirrors if they have been installed without using this procedure.
Washbasins and sinks: Damages which do not derive from original manufacturing defects and/or the poor quality of the materials used, but which are the consequence of traumatic facts or events for the product, such as, by way of example only: blows, dents, scratches, cracks, stains caused by external factors, such as dyes, lacquers and cleaning products, are not guaranteed.
Taps, showers and hoses: Taps are guaranteed for 3 years, showers and hoses for 6 months, ceramic cartridges for 1 year (all assessed on the basis of the hardness of the water where the product has been installed, with it remaining understood that an approved water softener must be installed upstream of the system).

AGVGROUP SRL intervention methods:
AGVGROUP SRL will examine the product and will assess, at its own unquestionable discretion, whether or not the problem is covered by the AGVGROUP SRL warranty, through its own intervention service or through an authorised assistance partner, and, following examination, agrees to replace or repair items which are defective at origin, which will be returned ex works.
If sending of SRLre parts is requested, the purchaser will be responsible for the transport costs and relative risk. In any case, the warranty does not cover supply of labour, or any damages suffered by the purchaser. The replaced items will become the property of AGVGROUP SRL. If the article is no longer on sale at AGVGROUP SRL, it will arrange an appropriate replacement. AGVGROUP SRL, at its own exclusive discretion, will decide which replacement is to be considered as appropriate.

Exclusion of implicit recognition of the defect.
With reference to art.1495, 2nd paragraph, of the Italian Civil Code, it is specified that the intervention of AGVGROUP SRL, or the party delegated or authorised by it, does not automatically imply recognition of the defect, but is aimed exclusively at assessment of the claim submitted by the Customer. The intervention of AGVGROUP SRL, the party delegated or authorised by it, in replacement or repair, also does not imply any recognition, since this may have been performed solely for the purpose of avoiding dispute and/or for purposes of settlement. The defect must be intended as recognised in accordance with the law solely where this has expressly occurred in writing.

Assistance outside the WARRANTY
If the Customer requests from AGVGROUP SRL assistance outside the warranty on the Products it has supplied, the Customer will be charged all expenses and accessory charges which AGVGROUP SRL sustains for SRLre parts, man-hours, travel expenses, board and lodging necessary to complete the assistance.

Jurisdiction
This contract is governed by Italian law and is subject to the exclusive jurisdiction of Reggio Emilia Court.

Final clauses
The text in Italian of this contract is the only one to be considered as the original text.

In accordance with and under the effects of articles 1341 and 1342 of the Italian Civil Code, the Customer declares they have viewed and expressly approve the following articles of the General Terms of Sale and Warranty of AGVGROUP SRL: art.2 (efficacy), art.3 (orders), art.4 (price and payment times), art.5 (delivery/title/risk), art.6 (acceptance), art.7 (liability), art.8 (force majeure), art.10 (warranty - paragraphs:10.1, 10.2, 10.3, 10.4, 10.5, 10.6, 10.7, 10.8), art.12 (jurisdiction), art.13 (final clauses).

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